## **CTR Employer Survey Report**

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

Employer ID: E89672

Employer Id: E89672

Employer: US Customs Service

Worksite: Customs & Border Protection

Street: 1000 2nd Ave Suite 2200

Jurisdiction: City of Seattle Survey Type: Online

Survey Date: 11/19/2015 Response Rate: 69%

#### **Drive Alone & One-Way VMT Rates at this Worksite**

#### **Employees and Survey Response Information**

Reported Total Employees at Worksite: 80

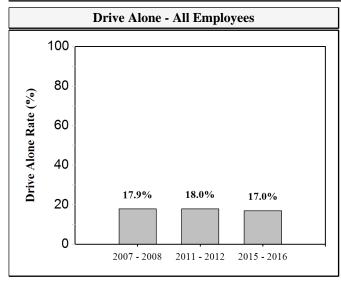
One-Way VMT per employee: 5.5

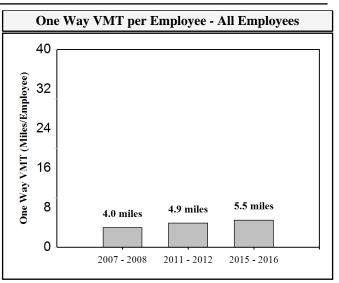
Surveys Distributed: 80

**Surveys Returned:** 55

Surveys Returned by CTR Affected Employees: 53

Total Estimated CTR - Affected Employees at Worksite: 77





#### Site History and Goal

Cycle	Drive Alone - All	Drive Alone - CTR Affected	VMT / Employee - All	VMT / Employee - CTR Affected
2007 - 2008	17.9%	17.7%	4.0	3.9
2009 - 2010	10.7%	11.0%	2.7	2.8
2011 - 2012	18.0%	18.1%	4.9	5.1
2013 - 2014	N/A	N/A	N/A	N/A
2015 - 2016	17.0%	16.4%	5.5	5.5
2017 - 2018	N/A	N/A	N/A	N/A
2019 - 2020	N/A	N/A	N/A	N/A
Goal	TBD	TBD	TBD	TBD
Percent Change	-5.0%	-7.3%	37.5%	41.0%

### Comparison Between Rates With and Without Fill-In

The survey response rate is indicated on Page 1. To encourage a response rate of at least 70%, additional drive alone trips are added to survey results for worksites with a response rate of less than 70%. For these worksites it is assumed that non-responding employees between the actual response rate and 70% drive alone 5 days a week. These additional trips represent the "Fill-In" applied. Note that fill-in is not applied to a worksite's first survey in the 2007 to 2012 cycle (their baseline survey).

Employer ID: E89672

	2007 - 2008	2011 - 2012	2011 - 2012 Without Fill In	2015 - 2016	2015 - 2016 Without Fill In
Drive Alone - All Employees*	17.9%	18.0%	12.4%	17.0%	15.4%
Drive Alone - CTR Affected Employees*	17.7%	18.1%	12.2%	16.4%	14.8%
VMT/Employee - All Employees	4.0	4.9	3.7	5.5	5.1
VMT/Employees - CTR Affected Employees	3.9	5.1	3.8	5.5	5.1

<sup>\*</sup> Drive alone rate includes one person motorcycles.

### **GHG Emissions: Total for Drive Alone, Carpools, Vanpools**

### Annual Greenhouse Gas Emissions (Metric Tons CO2e) for Roundtrip Commute\*

Value	2007 - 2008	2011 - 2012	2015 - 2016
Emissions for Surveyed Employees	61	55	58
<b>Estimated Emissions for Total Employment</b>	86	83	85

<sup>\*</sup> Estimated based on VMT from commuters driving alone, carpooling, vanpooling, or motorcycling, without fill-in applied.

#### **Bus Transit Passenger Miles and Rail Transit Passenger Miles\***

Annual Transit Passenger Miles (includes Roundtrip Commute)	2007 - 2008	2011 - 2012	2015 - 2016
Bus Annual Passenger Miles - Estimated for Total Employment	713,521	595,000	430,545
Bus Annual Passenger Miles - Surveyed Employees	506,600	391,000	296,000
Ferry Annual Passenger Miles - Estimated for Total Employment	0	148,065	47,273
Ferry Annual Passenger Miles - Surveyed Employees	0	97,300	32,500
Train/Light Rail/Streetcar Annual Passenger Miles - Estimated for Total Employment	2,113	89,022	141,382
Train/Light Rail/Streetcar Annual Passenger Miles - Surveyed Employees	1,500	58,500	97,200

<sup>\*</sup> Transit passenger miles can be used to gauge changes in transit usage, and also to calculate greenhouse gas emissions from transit commute trips. However, emissions attributable to transit vary widely, depending on the efficiency/energy source of transit vehicles and transit vehicle passenger load (typically ranging from 0.1 to 0.9 pounds CO2e emissions/passenger mile). Employers are strongly encouraged to contact their local transit agencies for more precise information on GHG emissions for their transit trips. If nothing else is available, the value of 0.47 pounds (0.00021 metric tons) per passenger mile can be used to estimate CO2e emissions for bus transit, and 0.39 pounds (0.00018 metric tons) CO2e emissions per passenger mile for train/light rail/streetcar.

Q3.

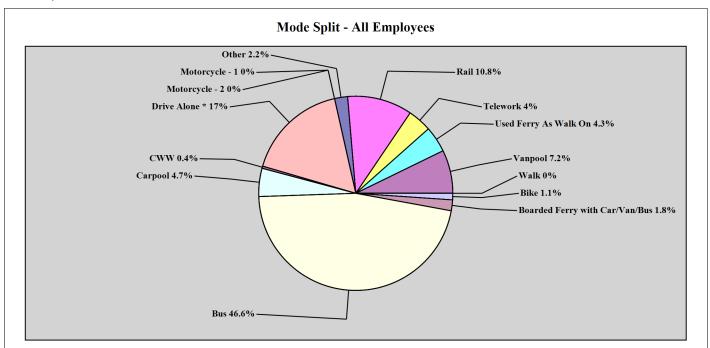
One way, how many miles do you commute from home to your usual work location?

Average one-way distance home to work: 26.3 miles



### **Commute Trips By Mode - All Employees**

Q.4a: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)



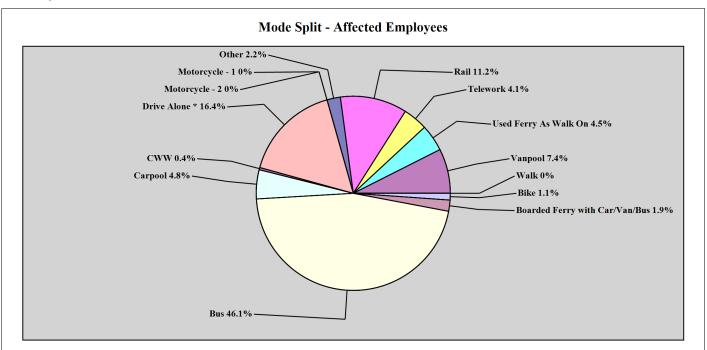
Mode	Trips During This Survey Week	% of Trips During This Survey Week	% of Trips During Previous Survey Week	Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During Previous Survey Week
Drive Alone *	47	17.0%	16.4%	14	25.5%	20.3%
Carpool	13	4.7%	5.9%	4	7.3%	11.6%
Vanpool	20	7.2%	2.6%	4	7.3%	2.9%
Motorcycle - 1	0	0.0%	0.0%	0	0.0%	0.0%
Motorcycle - 2	0	0.0%	1.4%	0	0.0%	1.4%
Bus	129	46.6%	51.3%	30	54.5%	59.4%
Rail	30	10.8%	7.1%	7	12.7%	7.2%
Bike	3	1.1%	0.0%	1	1.8%	0.0%
Walk	0	0.0%	0.0%	0	0.0%	0.0%
Telework	11	4.0%	2.0%	6	10.9%	5.8%
CWW	1	0.4%	0.9%	1	1.8%	4.3%
Boarded Ferry with Car/Van/Bus	5	1.8%	0.0%	1	1.8%	0.0%
Used Ferry As Walk On	12	4.3%	11.3%	3	5.5%	13.0%
Other	6	2.2%	1.1%	2	3.6%	4.3%

 $<sup>*\</sup> Drive\ alone\ mode\ includes\ fill-in,\ where\ applicable.$ 



### **Commute Trips By Mode - Affected Employees**

Q.4a: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)



Mode	Trips During This Survey Week	During This Survey Week	% of Trips During Previous Survey Week	Employees Who Used This Mode at Least Once During This Survey Week	Used This Mode at Least Once During This	% of Employees Who Used This Mode at Least Once During Previous Survey Week
Drive Alone *	44	16.4%	16.5%	13	24.5%	20.3%
Carpool	13	4.8%	6.3%	4	7.5%	12.5%
Vanpool	20	7.4%	2.7%	4	7.5%	3.1%
Motorcycle - 1	0	0.0%	0.0%	0	0.0%	0.0%
Motorcycle - 2	0	0.0%	1.5%	0	0.0%	1.6%
Bus	124	46.1%	50.3%	29	54.7%	59.4%
Rail	30	11.2%	7.5%	7	13.2%	7.8%
Bike	3	1.1%	0.0%	1	1.9%	0.0%
Walk	0	0.0%	0.0%	0	0.0%	0.0%
Telework	11	4.1%	2.1%	6	11.3%	6.3%
CWW	1	0.4%	0.9%	1	1.9%	4.7%
Boarded Ferry with Car/Van/Bus	5	1.9%	0.0%	1	1.9%	0.0%
Used Ferry As Walk On	12	4.5%	11.1%	3 5.7%		12.5%
Other	6	2.2%	1.2%	2	3.8%	4.7%

 $<sup>*\,</sup>Drive\ alone\ mode\ includes\ fill-in,\ where\ applicable.$ 

# Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:

Employer ID: E89672

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees
0 Day	6	11%	55	100%
1 Days	0	0%	49	89%
2 Days	0	0%	49	89%
3 Days	4	7%	49	89%
4 Days	11	20%	45	82%
5 Days	31	56%	34	62%
6 or More Days	3	5%	3	5%

# Work Schedules By Group - All Employees (This table shows the relationship between work schedule and commute mode)

Employees who worked:	day	Alone 5 s / veek	or 4	Alone 3 days / veek	Least	Bus At 3 days / veek	Least	ooled At 3 days / veek	Least	Rail At 3 days / week	Least	oooled At 3 times / week	Wa Leas	ked or lked At t 3 Days / week	Mo Least	l 'Other' des At 3 Days / week	Drive A Least 3	l Non- Alone At 3 Days / eek
5 days a week	4	9.8%	1	2.4%	19	46.3%	2	4.9%	5	12.2%	4	9.8%	1	2.4%	1	2.4%	37	90.2%
4 days a week (4/10s)	0	0%	0	0%	5	100%	0	0%	0	0%	0	0%	0	0%	0	0%	5	100%
3 days a week	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
9 days in 2 weeks (9/80)	1	12.5%	0	0%	5	62.5%	0	0%	1	12.5%	0	0%	0	0%	0	0%	7	87.5%
7 days in 2 weeks	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%

### Count by Occupancy of Carpools, Vanpools, and Motorcycles

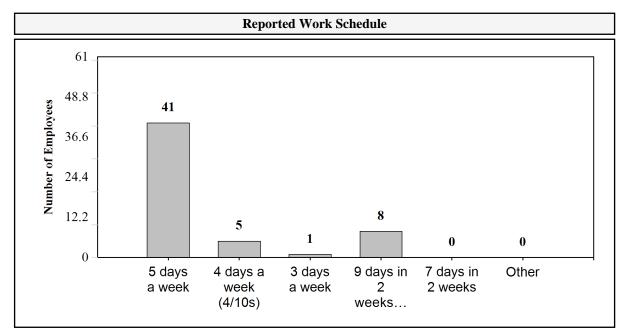
Q.4b If you used a carpool or vanpool as part of your commute, or if you ride a motorcycle, how many people (age 16 or older) are usually in the vehicle?

Ridesharing Occupancy	Mode	<b>Response Count</b>
1	Motorcycle	0
2	Motorcycle	0
2	Carpool	13
3	Carpool	0
4	Carpool	0
5	Carpool	0
>5	Carpool	0
<5	Vanpool	0
5	Vanpool	10
6	Vanpool	10
7	Vanpool	0
8	Vanpool	0
9	Vanpool	0
10	Vanpool	0
11	Vanpool	0
12	Vanpool	0
13	Vanpool	0
14	Vanpool	0
15	Vanpool	0



### **Reported Work Schedule - All Employees**

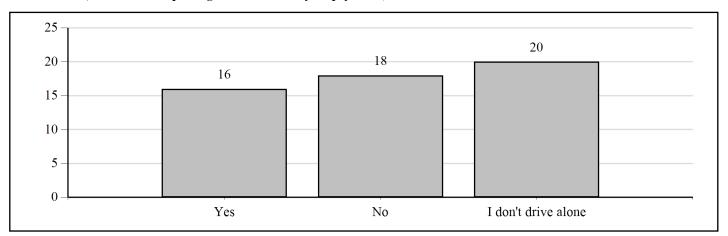
Q.5 Which of the following best describes your work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	41	74.5%
4 days a week (4/10s)	5	9.1%
3 days a week	1	1.8%
9 days in 2 weeks (9/80)	8	14.5%
7 days in 2 weeks	0	0%
Other	0	0%

### **Parking and Telework**

Q.9: On the most recent day that you drove alone to work, did you pay to park? (Mark "yes" if you paid that day, if you prepaid, if you are billed later, or if the cost of parking is deducted from your paycheck.)



Q.10: How many days do you typically telework?

Telework Frequency	# of Responses	% of Responses
No Answer/Blank	0	0.0%
I don't telework	44	80.0%
Occasionally, on an as-needed basis	3	5.5%
1-2 days/month	1	1.8%
1 day/week	4	7.3%
2 days/week	1	1.8%
3 days/week	2	3.6%



### Reasons for driving alone to work/not driving alone to work

#### Q11. When you do not drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
Free or subsidized bus, train, vanpool pass or fare benefit	35	24.5%
Cost of parking or lack of parking	33	23.1%
To save money	19	13.3%
Environmental and community benefits	12	8.4%
Financial incentives for carpooling, bicycling or walking.	10	7.0%
To save time using the HOV lane	9	6.3%
Other	8	5.6%
Personal health or well-being	5	3.5%
I have the option of teleworking	5	3.5%
Preferred/reserved carpool/vanpool parking is provided	4	2.8%
Driving myself is not an option	2	1.4%
Emergency ride home is provided	1	0.7%
I receive a financial incentive for giving up my parking space	0	0.0%

#### Q12. When you drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
Family care or similar obligations	36	32.4%
Riding the bus or train is inconvenient or takes too long	24	21.6%
I like the convenience of having my car	20	18.0%
Other	18	16.2%
My job requires me to use my car for work	7	6.3%
Bicycling or walking isn't safe	3	2.7%
I need more information on alternative modes	2	1.8%
My commute distance is too short	1	0.9%
There isn't any secure or covered bicycle parking	0	0.0%

### **Employee Transit Use - All Employees**

Q 13. Please indicate the number of one-way transit or walk-on ferry trips you took last week on each system listed below (for any purpose, not just getting to and from work). Please select "Other" if your transit isn't listed.

Employer ID: E89672

	Employees Making This Many Transit Trips in a Week												
Trips/Week	Community Transit	Everett Transit	Intercity Transit	King County Metro	Kitsap Transit	Pierce Transit	Sound Transit	Whatcom Transportation Authority	Ferry as Walk-On	Other			
1	0	0	0	0	0	0	0	0	0	0			
2	1	0	0	1	0	1	1	0	2	0			
3	0	0	0	1	0	0	1	0	0	0			
4	0	0	0	2	1	0	2	0	0	0			
5	0	0	0	2	0	1	3	0	0	0			
6	0	0	0	3	0	0	1	0	0	0			
7	0	0	0	1	0	0	0	0	0	0			
8	1	0	0	4	0	0	2	0	0	0			
9	0	0	0	0	0	0	0	0	0	0			
10	6	0	0	5	5	1	4	0	4	3			
11 or more	0	0	0	1	0	0	1	0	0	0			
# Of Employees using Transit	8	0	0	20	6	3	15	0	6	3			
Total One-Way Transit Trips Per Week	70	0	0	144	54	17	112	0	44	30			

### **Employee Transit Use - Affected Employees**

Q 13. Please indicate the number of one-way transit or walk-on ferry trips you took last week on each system listed below (for any purpose, not just getting to and from work). Please select "Other" if your transit isn't listed.

	Employees Making This Many Transit Trips in a Week												
Trips/Week	Community Transit	Everett Transit	Intercity Transit	King County Metro	Kitsap Transit	Pierce Transit	Sound Transit	Whatcom Transportation Authority	Ferry as Walk-On	Other			
1	0	0	0	0	0	0	0	0	0	0			
2	1	0	0	1	0	1	0	0	2	0			
3	0	0	0	1	0	0	1	0	0	0			
4	0	0	0	2	1	0	2	0	0	0			
5	0	0	0	2	0	1	3	0	0	0			
6	0	0	0	3	0	0	1	0	0	0			
7	0	0	0	0	0	0	0	0	0	0			
8	1	0	0	4	0	0	2	0	0	0			
9	0	0	0	0	0	0	0	0	0	0			
10	6	0	0	5	5	1	4	0	4	3			
11 or more	0	0	0	1	0	0	1	0	0	0			
# Of Employees using Transit	8	0	0	19	6	3	14	0	6	3			
Total One-Way Transit Trips Per Week	70	0	0	137	54	17	110	0	44	30			

### Commute Mode By ZipCode for All Employees

Q8. What is your home zip code?

			Weekly Count of Trips By Mode												
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98003	1	1.82%	0	0	0	0	4	0	0	0	0	0	0	0	0
98006	2	3.64%	0	0	0	0	11	0	0	0	0	0	0	0	0
98012	1	1.82%	0	0	0	0	4	0	0	0	1	0	0	0	0
98014	1	1.82%	1	0	0	0	4	0	0	0	0	0	0	0	0
98020	1	1.82%	0	5	0	0	0	0	0	0	0	0	0	0	0
98023	1	1.82%	0	0	0	0	5	0	0	0	0	0	0	0	0
98026	1	1.82%	0	0	0	0	4	0	0	0	1	0	0	0	0
98032	1	1.82%	4	0	0	0	3	0	0	0	0	0	0	0	0
98034	1	1.82%	0	0	0	0	5	0	0	0	0	0	0	0	0
98037	1	1.82%	0	0	0	0	5	0	0	0	0	0	0	0	0
98038	1	1.82%	0	0	5	0	0	0	0	0	0	0	0	0	0
98045	1	1.82%	0	0	5	0	0	0	0	0	0	0	0	0	0
98056	2	3.64%	0	1	0	0	8	0	0	0	1	0	0	0	1
98075	1	1.82%	0	0	0	0	5	0	0	0	0	0	0	0	0
98092	2	3.64%	0	0	0	0	0	10	0	0	0	0	0	0	0
98103	1	1.82%	0	0	0	0	4	0	0	0	0	0	0	0	0
98107	1	1.82%	0	0	0	0	4	0	0	0	0	1	0	0	0
98115	3	5.45%	6	2	0	0	6	0	0	0	0	0	0	0	0
98117	1	1.82%	3	0	0	0	0	0	0	0	0	0	0	0	0
98118	1	1.82%	0	0	0	0	0	2	3	0	0	0	0	0	0
98122	1	1.82%	0	0	0	0	5	0	0	0	0	0	0	0	0
98125	3	5.45%	2	0	0	0	7	0	0	0	0	0	0	0	5
98126	2	3.64%	2	0	0	0	4	0	0	0	4	0	0	0	0
98136	1	1.82%	0	0	0	0	4	0	0	0	0	0	0	0	0
98146	1	1.82%	0	0	0	0	3	0	0	0	1	0	0	0	0
98166	1	1.82%	5	0	0	0	0	0	0	0	0	0	0	0	0



					and and										
98178	1	1.82%	5	0	0	0	0	0	0	0	0	0	0	0	0
98198	1	1.82%	5	0	0	0	0	0	0	0	0	0	0	0	0
98203	1	1.82%	2	0	0	0	0	3	0	0	0	0	0	0	0
98208	3	5.45%	0	0	0	0	16	0	0	0	0	0	0	0	0
98223	1	1.82%	0	0	0	0	5	0	0	0	0	0	0	0	0
98239	2	3.64%	5	0	5	0	0	0	0	0	0	0	0	0	0
98264	1	1.82%	2	0	0	0	3	0	0	0	0	0	0	0	0
98366	1	1.82%	0	0	5	0	0	0	0	0	0	0	0	0	0
98367	1	1.82%	0	0	0	0	0	0	0	0	0	0	5	0	0
98370	3	5.45%	0	0	0	0	0	0	0	0	3	0	0	12	0
98372	1	1.82%	0	0	0	0	0	5	0	0	0	0	0	0	0
98375	1	1.82%	0	0	0	0	0	5	0	0	0	0	0	0	0
98406	1	1.82%	0	0	0	0	5	0	0	0	0	0	0	0	0
98422	1	1.82%	0	0	0	0	0	5	0	0	0	0	0	0	0
98465	1	1.82%	0	0	0	0	5	0	0	0	0	0	0	0	0
98926	1	1.82%	0	5	0	0	0	0	0	0	0	0	0	0	0